



"We take your taxes personally!!"

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PTC Canada Update Bulletin

*****For General Information and Distribution*****

CRA "E-Services" More Popular Each Year

Hello Friends and Clients!

Happy Autumnal Equinox! In English, Fall's here and the tumbling leaves confirm summer's officially over. Most Canadian taxpayers have signed up for [CRA on-line account](#) and [Direct deposit](#) for sometime now. CRA had planned to eliminate checks in 2016 however the program's still has not been 100% successful due unbankable taxpayers, late filers catching up and some folks actually not on-line (how do they live?!?). Since 2006, CRA has invested millions into a variety of ["E-Services"](#) which I highly recommend you take advantage of at no cost. Many clients have been frustrated with long waits to the call center and while the issue is scheduled to be fixed by next year, much can now be done on-line.

Whether your following up on tax refunds, GST Credits, all types of Benefits, T-slips, RRSP limits and more, it's now on-line up to 10 years back for most taxpayers. Same applies with businesses for corporate, GST, payroll, sub-contractors, dividends and more types of enquiries. While there are some of the features for [mobile devices](#), it's not as enhanced as the desktop. Ideally CRA does not want to write any more cheques, eliminate all mail and move many of the call center functions on-line. I realized a very small minority of taxpayers still want to do it the old fashion, hard copy way but be prepared for that to be eliminated by next decade. For further information contact CRA general enquiries at 1-800-959-8281 or business line at 1-800-959-5525, <https://www.canada.ca/en/revenue-agency.html>.

Always at your tax service,

Neel



Neil Roberts

President & Founder—PTC Canada

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